

## INFORMATION AND ADVICE FOR RECENT ARRIVALS

### WHAT IT ENTAILS:

A basic information point for the residents of Sant Boi de Llobregat who need advice on social, labour or immigration matters.

This service is on offer thanks to the collaboration between the town council, the *Unió General de Treballadors* (General worker's union) and the *Associació d'Ajuda Mútua a Immigrants de Catalunya* (Catalonian immigration assistance association).

The following are some of the services we offer:

- Information about immigration law processes. Help with work permits and renewals, *arrelament social* (social integration) and family regroupments, amongst others.
- Information about existing resources for entry into the workplace.
- Information on rights of access to healthcare.
- Information about Social Security and social services rights.
- Information about housing aid.

### WHO MAY REQUEST IT:

People who have come to live in Sant Boi de Llobregat with these needs.

### DOCUMENTATION REQUIRED AND PROCESSING TIME:

This will depend on the specific situation of each person and corresponding schedules will be established.

### WHEN REQUESTS MAY BE MADE:

All year long. Appointments are assigned on a first-come first-serve basis.

### PRICE:

Free.

### WHERE TO REQUEST IT:

The information and advice points for recent arrivals in the region are the following:

- **Casal de Barri Casablanca**, c/ Badajoz, 2. Monday from 16:00 to 20:00; telephone number to arrange an appointment: 93 654 03 02.
- **Casal de Barri Ciutat Cooperativa**, c/ Pau Casals, 7. Wednesday from 16:00 to 20:00; telephone number to arrange an appointment: 93 654 48 54.

**APPOINTMENTS MUST BE ARRANGED IN ADVANCE**, by telephone or in person.

### COLLABORATOR:

Service in agreement with UGT-AMIC.